

April 6, 2009  
Patrick Olivares  
User Experience Director, Perficient, Philadelphia

To whom it may concern,

My name is Patrick Olivares, and I am User Experience Director with Perficient Inc., one of the nations largest consulting firms with a nationally recognized User Experience Practice. I had the privilege of working with, mentoring, and collaborating with Emily Wahl for a number of years starting in early 2005 until April 2009.

In this time frame I had hired Emily as part of a small start up of over a hundred employees, and she helped develop and grow the creative services of our design team at E-tech Solutions. Due to the tremendous amount of effort on her part, and her creative vision, we were able to grow our team four fold to achieve revenues of over a million dollars in the first year of establishing the practice. This was a direct result of Emily's contribution to both creative development of our presence, as well as her ability to lead relationships with our growing list of clients. Emily always achieved a high level of client satisfaction, coupled with an earnest need to faithfully communicate the principles of our core business strategies.

As a result of our growing presence in the Philadelphia market, E-tech was purchased in 2007 by Perficient, and the recognition of our efforts in User Experience played no small part in this acquisition. Throughout this time Emily further expanded her abilities in the User Experience area, including a solid ability in conceptual design, but also participating in Usability analysis testing and the creation of numerous information architectures on a variety of platforms and systems. Beyond all these abilities, Emily has demonstrated a great amount of potential in her creative design an branding abilities, and is quite an accomplished Art Director as well.

Beyond all her exceptional qualities, both as a creative, technical developer and consultant; Emily's greatest asset is her warm, engaging, thoughtful and proactive approach to her professional and client relationships. I have worked with many people over my 16 year career in this industry, but Emily stands out as an exceptionally talented and vital person. I expect many great things from her as she continues to develop in the IT and User Experience Industry, and recommend her highly to anyone and can be reached below to further expand on this communication.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Patrick Olivares". The signature is fluid and cursive, with a large, prominent "O" in the middle. Below the signature is a horizontal line.

Patrick Olivares

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